

Update from the RIPE NCC



Legal Activities

- Increased co-operation with Law Enforcement Agencies (LEA)
 - improved understanding and mutual respect for processes
- Extended Roundtable meetings including LEA workshop
- Implement Supporter Agreement for non-members that support the RIPE NCC
- Further improvements on legal framework
 - Dedicated staff: Athina Fragkouli





Finance & Admin

- Still membership growth (slowing down, though)
- RIPE NCC staffing on budget for Q1
 - Labour intensive projects ahead (2007-01 phase 2)
- Electronic document management project
 - Improving documentation and process flows
- Fixed asset management project
 - Improving registration and admin of FA
- Developing reporting for Management, Board, and General Meeting

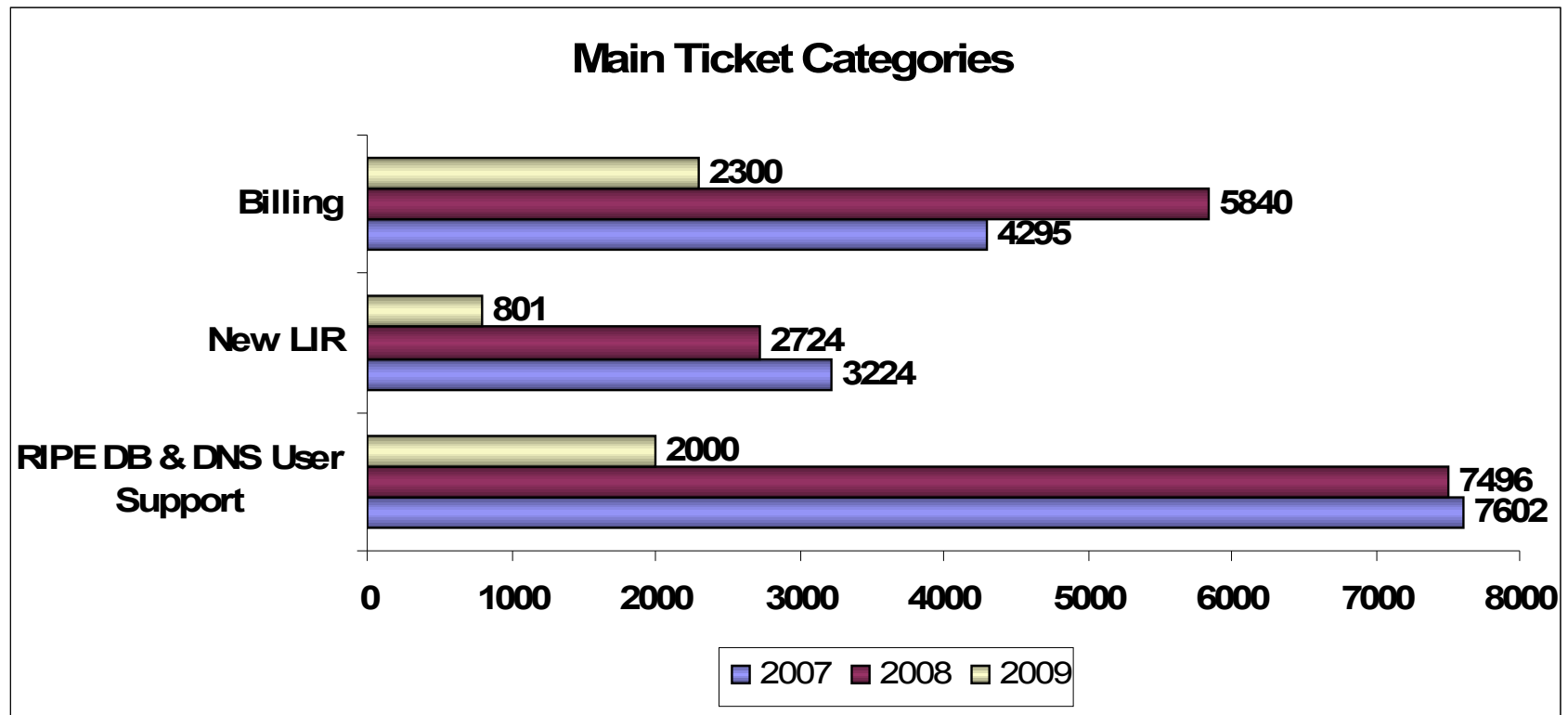


Customer Services

- Member Services
 - New LIR Setup
 - Billing
 - Administrative Support to LIRs
 - LIR Portal User Support
- Coordination Activities
 - Implemented Policy Proposal 2007-01 Phase 1
 - RIPE DB & DNS User Support
 - Abuse Coordination
 - Non-Members Contact Point
- Information Services
 - Administrative Support for TTM and DNSMON

Customer Services - Statistics

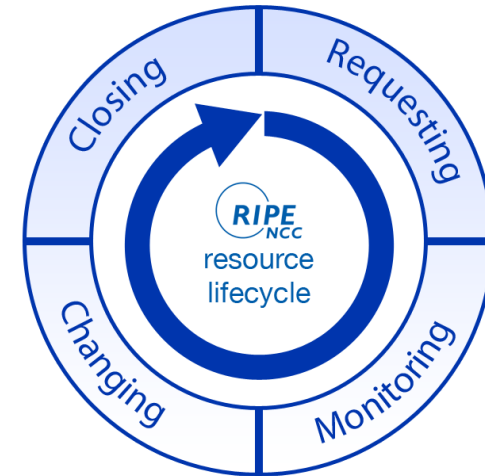
- 21.000+ tickets handled in 2008
- 7.000+ tickets handled in 2009 so far
- Stable one day response time





Registration Services

- Focus on the complete life cycle of internet number resources
- Running stably, with high ticket load
- Continued reclamation project
 - First phase: allocated but unused space from Local Internet Registries within the RIPE NCC region listed as “pending closure”
 - Number of IPs reclaimed so far = 3,981,368 IPs
 - Started phase 2: allocated, used space “pending closure”
 - 11 (out of 21) LIR re-opened this year
- Focus on LIR Audits
 - Different situation from North America
- Planned Audit by KPMG on RIPE NCC processes





Policy Development Support

- Significant work load during policy rich times
 - January 2008 - April 2009
 - Processed 22 proposals
 - Published 7 External Impact Analysis
 - Published 9 new policy documents
 - Published 13 draft policy documents
- Closely following other RIRs' developments
- Added one FTE to PDO group
 - Ingrid Wijte



Business Applications

- Started on new Portal infrastructure
- New meeting software roll out this year
- Certification

- Next year plans:
 - Certification
 - Improvements for Registration Services
 - Statistics



Training Services

- IPv6 Training
 - Half day training, launching in July
 - Stats & urgency, debunking myths, requesting, scenarios, testimonials
 - Creating e-learning module, Q3
- IPv6 Testimonials
 - Also during RIPE58
- New e-learning module: “DNS Basics”
 - First of three planned
 - Releasing next week

http://www.soularis.nl/ripe/RIPEREEL_H264.mov



DNS Activities

- Replacing complete hardware of several K-root instances
- AfriNIC cooperation
 - New K-root instances in Africa
 - Working on “K-lite”
- Reviewing DNS infrastructure
 - Hardware
 - Processes
 - New DNSSEC ideas



Database

- ASDOT to ASPLAIN conversion done
 - ASDOT is no longer accepted
- Data protection legislation (working with DB-TF)
 - Person cleanup - deleting unreferenced personal data from the RIPE DB.
 - Gradually increasing number of objects deleted daily 123.000 deleted so far.
- Improvements to DB mirroring
 - Stripping off personal data
 - NRTM collaborations
 - Improved filtering



Information Services

- Increased cooperation with other RIRs
 - APNIC: extending active measurements in the AP
 - LACNIC and AfriNIC new measurement nodes in Montevideo and Johannesburg.
- Significant overhaul of the IS portal focusing on
 - needs of different user groups
 - integrated tools and applications
 - Intuitive and attractive user interface
- Interviews with reps of user groups during RIPE58

Backoffice IT activities

- Preparatory work for Information Security framework
 - Making Infosec activities more structured.
- Fully resilient high-availability network-attached storage facility for all internal and many external services (MetroCluster).
- Robust and resilient virtual environment for our server infrastructure (VMware ESX).
- New backup and archiving solution



Meeting Support

- Regional Meetings
 - MENOG 5 / RIPE NCC Regional Meeting, Bahrain, 6-9 April 2009
 - RIPE NCC Regional Meeting, Moscow, 17-18 September 2009
 - MENOG 6 / RIPE NCC Regional Meeting, Beirut, 25-28 October 2009
- Preparing for future RIPE Meetings
 - RIPE 59 / Lisbon 5-9 October 2009
 - RIPE 60 / Prague 5-9 May 2010



Communications / Outreach

- Annual Report 2008 published
 - <http://www.ripe.net/ripe/draft-documents/gm-may2009/annualrepo>
- IPv6ActNow! project support
 - launch of resource directory site planned May 2009
- NRO & ASO Secretariat support in 2009
- External relations & Communications activities:
 - IGF, OECD, EC, ...
 - And other stakeholders including Governments and LEAs
- Ongoing Analyst & Press Briefings
 - RIPE / RIPE NCC, IPv4 / IPv6, 32bit ASN



Questions?

