# **ENUM - Experiences**

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# Specifications/Acronyms

- RFC 3401 DDDS overview
- RFC 3402 Core algorithm
- RFC 3403 DNS database & Rules (plus some didactic use examples)
- RFC 3404 Specification of a general URI generation Service
- **RFC 3405** URN registration process
- RFC 2915 Pre-DDDS NAPTR spec
- RFC 2916 Pre-DNS ENUM spec
- RFC 3761 ENUM specification
- **RFC 5483** ENUM Experiences
- RFC 3761bis draft update to 3761
- Service-guide draft definition of process for Enumservice registration

- DDNS = Dyamic Delegation Discovery System
- AUS = (DDDS) Application Unique String
- ERE = (posix) Extended Regular Expression
- URI = Universal Resource Identifiers (rfc3986) ~=~ URL + URN
- IRI = Internationalised Resource Identifiers (rfc 3987)
- ADH = Alphabetic, Digit, or Hyphen
- NTN = Non-Terminal NAPTR
- NANP = North American Number Plan

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#### ENUM is...

 A mapping from phone number to different ways of interacting with a user/endpoint

#### In rfc2916, this was:

- phone-number -> URI
  - This was usually a SIP URI. Not everyone thinks that SIP is the way to connect SIP providers certainly don't as they block SIP invites from unauthenticated callers so...

#### In rfc3761, this is:

- phone-number -> Enumservice + URI
  - Enumservice is the kind of session that results from use of this URI, and the kind of application that's needed for this session

#### ENUM is... 2

- ENUM is a DDDS application (3401–3403+/- ½)
- Database/Rule Type: DNS, and NAPTR (3403)
- AUS: Phone number in international format, stripped of all non-digits except initial '+'
- Initial Key Generation/First Well Known Rule:
  - Strip all non-digits
  - Reverse character sequence
  - Intersperse.
  - Append .e164.arpa. domain apex
- Sounds simple what could possibly go wrong?

## ENUM is... 3 - Policy Committees

- Agreed with IAB & ITU-T (a UN organisation)
- ITU-T: each country chooses its own rules
- Name eligibility rules differ
  - Who owns a phone number differs
  - Who can register an ENUM domain differs
  - How they prove eligibility differs
  - What the owner can do with domain differs

"Governance" intrudes

### **Field Contents: General**

- ORDER and PRIO are unsigned integer fields
- Flags, Services & Regexp fields are DNS strings
- Replacement is (uncompressed) FQDN
- Strings interpreted as UTF-8, but...
  - flags & services are case-insensitive printable US-ASCII
  - Regexp ERE shouldn't need non-ASCII (+digits)
    - Domain owner could put in non-ASCII (e.g. into alternate match strings) but that would be stupid – thus expect someone to do this
  - Static text in Repl sub-field should be ASCII (URI)
    - If extended for IRIs, these would need to be pre-processed (URL-escaped)

## **Sort ordering**

- ORDER is most significant; PRIO is least significant (not the other way around)
- Best value is lowest (not highest)
- Specifications are complex:
  - Are NAPTRs with worse ORDER values ignored?
    - Clients will use other fields for evaluation
  - Is PRIO part of the sort or not?
    - Everything is optional, but clients do process it along with ORDER
  - Do clients consider ORDER/PRIO across domains?

# **Sort ordering**

Clients have been known to:

ORDER

PRIO

- Ignore ORDER/PRIO entirely, just dealing with the records "as they come"
- Only take the first record in the RRSet as delivered, ignoring any others
- Fail, or ignore some or all NAPTRs if they receive a non-terminal NAPTR (usually "lower" ones)
- Ignore all but NAPTRs with the "winning" ORDER

# Flags/Services

- ENUM has one flag: "u" (3404)
  - Service field syntax is: E2U 1\*(+((type) 0\*(:(subtype))))where type and subtype are each up to 32 ADH
- All DDDS applications inherit "" (3403/4)
  - If flag field is empty, it's a non-terminal rule
- Notes:
  - To avoid collision with 2915/6, E2U is on left in 2915, it's on right
  - There can be more than one Enumservice; same URI, different actions
  - Service field syntax only works for terminal rules; it's empty in NTNs

ORDER )((

PRIO

ORDER )

# Flags/Services

- Clients have been known to:
  - Assume service field is always populated and fail or reject NTNs (sometimes abandoning the query)
  - Fail or misinterpret service fields with more than one Enumservice
  - Reject a NAPTR if they didn't understand or want to use any Enumservice in it
  - Process multiple Enumservices in left-to-right or right-to-left order (e.g. voice:tel+sms:tel+fax:tel)
  - Try to scan services field looking for URI schemes

## Regexp: ERE and REPL

- DDDS Regexp field (3402 and 3403) generates rule output (and possibly non-terminal keys)
- NAPTR Regexp field syntax is: <delim>ERE<delim>Repl<delim><iflag>

#### Notes:

- URI output is constructed from Repl field; difficult to find a delimiter character that is **not** valid in URIs, and **not** significant in EREs
- The ENUM AUS has a character ('+') that is ERE significant so needs to be "escaped" in the ERE sub-field if present
- The iflag has no effect at all so is pointless to add to ENUM NAPTRs
- This is UTF-8 in a DNS string; may include any character including NUL

## Regexp: ERE and REPL

- Clients have been known to:
  - not match the AUS (i.e., expect ERE == ^.\*\$ or .\*)
  - Expect the URI to be static text (i.e., no replacement with sub-expressions)
  - Assume the Delimiter is '!' -- they search the string for
     '!' as the internal delimiter between the sub-fields
  - Do not deal with REGEXP escaped characters -- they just look for delim character alone
  - Expect the closing delimiter to be the last character in the string
  - ignore everything in NAPTR and look only at the URI



## Regexp vs Replacement

- In DDDS, only one is used in any NAPTR:
  - For ENUM output (URI), the only possible field is Regexp
  - For non-terminal output (FQDN), either might be used ...but...

In practice, only the Replacement field is feasible to use

- Generalised number-dependent generation of ENUM domains using ERE is impractical/very very hard:
  - Digits in AUS are reversed relative to ENUM FQDN
  - It's easy for NANP numbers, but elsewhere (e.g. in DE, AT, CH) numbers have different lengths, even with common "root" digit patterns
  - Regexp can be a maximum of 255 bytes, so ERE is limited
  - Reasonable maximum length for DNS response limits number of NAPTRs

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